

WEST YORKSHIRE PROVIDER COLLABORATIVE

NEWSLETTER 11 – January 2024

Welcome to the latest West Yorkshire Provider Collaborative Event Newsletter. This edition features the slides & conversation from the virtual event in January 2024; including Commissioning Hub updates, news from the Yorkshire & Humber Involvement Network and your West Yorkshire Round Robin slides celebrating all the fantastic things happening in services over the festive period. We also trialled our first virtual bingo too! Well done to the winners and thank you to all who joined us on the day.

<p>Microsoft Teams</p> 		<p>Welcome to the West Yorkshire PC Event</p>
<p>Tuesday 30th Jan 1.30 — 3pm</p>		<p>Christmas Artwork Roundup</p>
		<p>Network News & Updates</p>
<p>Interactive session</p>		<p>Round Robin—Festive Edition</p>
		<p>Provider Collaborative Update</p>
<p>Interactive session</p>		<p>Virtual Bingo (Optional)</p>
<p>Interactive session</p>	<p>Virtual Bingo (Optional)</p>	<p><i>Bingo tickets will be circulated on Monday 29th January</i></p>

Contact Charlotte, Julianne or Rick for more info

Hnf-tr.involvement.network@nhs.net

www.yorkshireandhumberinvolvementnetwork.nhs.uk

Collaboration. Hope. Encouragement. Empowerment. Respect. Support. Fun



Newton Lodge
Bretton Centre
Newhaven
Cygnet Bierley
Moorlands View
Waterloo Manor
Newsam Centre
& All guests

West Yorkshire and Harrogate
Health and Care Partnership



South West
Yorkshire Partnership
NHS Foundation Trust



Leeds and York Partnership
NHS Foundation Trust



Bradford District Care
NHS Foundation Trust



Merry Christmas & A Happy
Collaborative New Year to You All



All the work we received was exceptional, and it was clear that a lot of thought and effort had gone into them all, so we chose to turn them in to a virtual Christmas Card that was sent out across the region.



Thank you
to all
those
who took
part!

Round Robin



Over to you...

- Waterloo Manor
- Newsam Centre
- Moorlands View
- Newton Lodge
- SWYFT Low Secure
- Cygnet Bierley

Contact us for more information:
hnf-tr.involvement.network@nhs.net

The theme for the Round Robin was to celebrate all of the amazing things that happened across the region over the festive period. We also asked services to consider a “New Year’s Resolution” for 2024, or a goal that they were working towards for the year ahead.



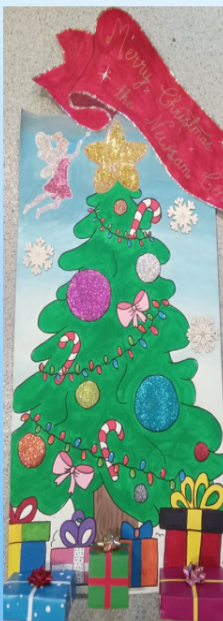
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NEWSAM CENTRE

Christmas Crafts

Women's ward made a Christmas poster for the Yorkshire and Humber Network!



Christmas Party

Service users and staff celebrated the festive season with a Christmas party. Ward baked and cooked food to share and the Christmas music bingo and quiz was enjoyed by all!

Cross-ward band

Before Christmas, service users from across the forensic wards met together to start a band. The repertoire has mainly consisted of calypso and reggae music, with a festive favourite of 'Last Christmas'.



NEW YEARS RESOLUTION

To have SU representation in clinical governance meetings (in person)

Christmas at Cygnet Hospital Bierley

Ward Christmas meals



Christmas movies



Fireworks



Christmas shopping trips



Christmas jumper day



Arts and crafts



Decorating the wards



Christmas at Cygnet Hospital Bierley

Bierley Christmas market



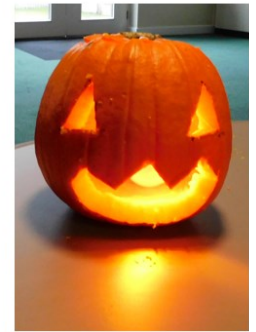
Our New Year's resolution.....

Watch this space! We are currently holding workshops with service users and staff to discuss what we would like to focus on in 2024.

SWYPFT LOW SECURE Round Robin

Halloween Event

- Spooky Bake Competition
- Pumpkin Carving Competition
- Creepy crafts
- Coffee Morning



Christmas Market

- Music
- Tombola
- Pin the tail on the donkey
- Guess the sweets in the jar
- Golden duck
- Festive bakes from around the world
- Elf on the shelf competition
- Gingerbread house competition
- Carol Service
- Christmas crafts
- PAT dog



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WATERLOO MANOR'S

FESTIVITIES!
DECEMBER 2023



Here at Waterloo, we have been very busy, having lots of festive fun!

Here is the additional timetable for festive fun activities which worked alongside our OT timetable for service users' therapeutic activities.

Service users appeared to enjoy all activities provided however, the most popular was...

"PIXIE THE PAT DOG"!



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
03 	04 CHRISTMAS CRAFTS	05 CHRISTMAS CLUBBERCISE	06 GUNK MAKING MOVIE NIGHTS IN THE CINEMA ROOM BEGINS	07 TRIPS TO ROTHWELL LIGHTS BEGINS	08 CHRISTMAS JUMPER DAY COFFEE MORNING	09 
10	11 CHRISTMAS CRAFTS	12 CHRISTMAS CLUBBERCISE	13 SOAP MAKING	14 TRIPS TO ROTHWELL LIGHTS	15 CHRISTMAS MARKET ON HOSPITAL GROUNDS WITH CHOIR	16 WARD BASED ACTIVITIES (BINGO/KARAOKE)
17	18 CHRISTMAS WREATH MAKING	19 CHRISTMAS CLUBBERCISE	20 CHRISTMAS PRESENT WRAPPING	21 TRIPS TO ROTHWELL LIGHTS	22 MOVIE, HOT CHOC & POPCORN	23 PAT DOG VISIT!
24 WARD CHRISTMAS MOVIE AND NIBBLES NIGHT	25 CHRISTMAS DINNER ON WARDS GAMES MUSIC PRESENTS	26 BOXING DAY BUFFET	27	28 CHRISTMAS PARTY!	29 CHRISTMAS BINGO	30
31 WARDS GAMES NIGHT?						

West Yorkshire Adult Secure Provider Collaborative

You
Said

We
did

Involvement
Steering
Group -
Update



The Involvement Steering Group brings together:

- The Involvement Network
- Adult Secure Provider Collaborative
- Commissioning Hub

It aims to ensure that service users and staff are at the centre of the AS PCs work and contribute to improving quality and service delivery.

Supports the implementation of the priorities identified by those in the network.

Will be reporting to the PC Board (February 2024) so there is a clear understanding of the experiences of those in the network and what action is needed.

Receives updates:

- You said, we did
- Plans for upcoming network events
- SeQuIn Tool
- Workstream updates – women's, community, PREMS
- Business cases - technology

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- Service users spend a lot of time and energy sharing their feedback with professionals (Involvement Network, Case Managers, CQQ etc)



- The PC and Hub have a responsibility to listen and act on

- We can't be confident we have acted on all of the feedback shared with us



- We want service users and the network to hold us to account for acting on their feedback



- Going forward, we will share a copy of the log with you and invite you to ask questions, challenge us and suggest ways we can improve things



Access to GPs, dentists and other health professionals (physical health) – Task and finish group to start, aimed at setting out improvements that need to be made in services. Going to take time but will keep providing updates.

Dedicated involvement resources – To create what 'good' looks like.

Access to technology – Workshops have been held in each services. Information gathered will help with the business case.

PREM feedback – Task and finish group now up and running to take forward the recommendations.

Clearer information needed about the Provider Collaborative (what it is and does for service users and staff) – Exploring ways to improve.

Working with NHS England to develop an Oversight Process.



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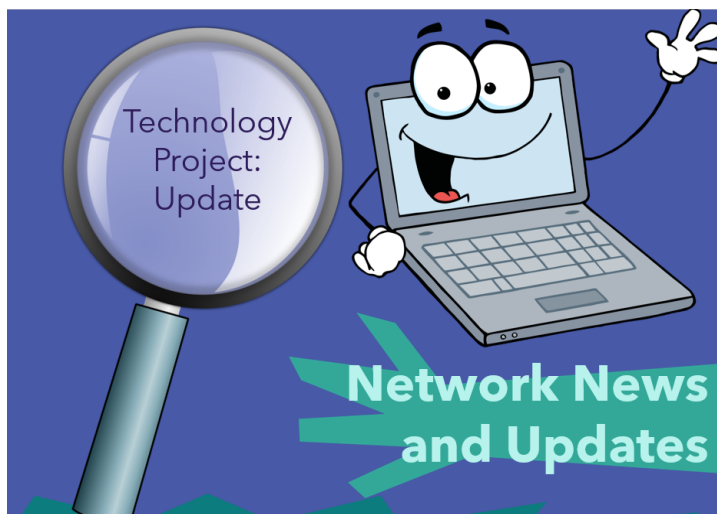
Monitor through Hub's Patient Safety and Safeguarding Group



Safeguarding Processes: Where are we up to and what have we done so far...?



News from the Network



We have visited all West Yorkshire services to gather your views around technology.

We will theme all the information and put it into a report to share with you all soon.

We also asked services for technology 'wish lists' that we are working with the Provider Collaborative on.

The Carer Co-ordinator role within West Yorkshire has now come to the end of its pilot. Lots of great ideas have been suggested whilst understanding where everyone was at with Carer engagement following the pandemic.

We are working on a training package for staff. Myth busting about consent to share information and offering a Friends, Family and Carer regional support network.



The first in person workshop we held this time last year led to really great suggestions for capturing and measuring experience. A paper was written to board with all the suggestions made and we are now working on a final survey and instructions on how these will work. We are also working to get 'you said we did' in all service users forums and have an annual general meeting (AGM) to feedback to you all.

We are currently reviewing the Recovery Pathway standards with the SeQuIn Tool committee.

If you would like to join the committee please get in touch.

There will be a meeting in April to feedback on actions from the previous year and to share good practice around West Yorkshire.





Our next regional meeting will be held at Sandal RUFC on Thursday 22nd February.

We have listened to your feedback and have not one, but two guest speakers for the day, as well as plenty of opportunities to meet other Service users and staff from across the region.

We will be finalising the agenda for the day shortly, so watch this space for more information, and we'll see you there!

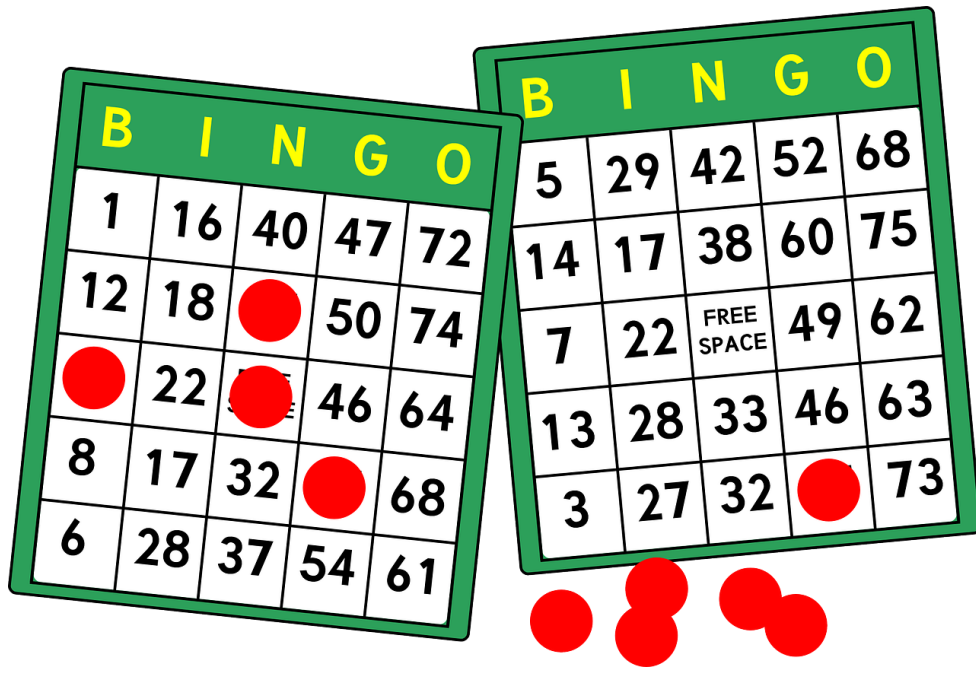
Planning is now underway for our **BIG SUMMER EVENT!**

If you have any ideas on themes or activities for the day, please let staff know so they can pass this on to us!



From everyone on the team, thank you for your continued support and involvement! For further information, or to get in touch, please find our email address below!

hnf-tr.involvement.network@nhs.net



At the end of the meeting, we played a game of Virtual Bingo!

Cards and pens at the ready, numbers were called and prizes were awarded for “Four Corners”, “First Line” and, of course, “Full House”

It was a great way to finish the session and fun was had by all!





Feedback
January
2024
 West Yorkshire
 Health and Care Partnership



What has gone well today and why?



What could have gone better and why?



Did you enjoy the bingo at the end of the session?



What ideas do you have for activities at the end of future meetings?

Have you enjoyed it today and will you come again?



If you would like to answer any of the questions below or in this newsletter please send them to the Network email below, contact us through our website [Yorkshire And Humber Involvement Network – Welcome](#) or ask a member of staff to email us your responses! We can also pass on queries to the West Yorkshire Provider Collaborative too.

THANK YOU :)