

Friends, Family and Carers

How would you rate your service?

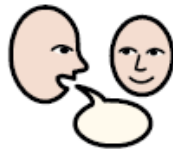


2 There is a carers pack sent out on admission that includes a point of contact and visiting policy as well as sources of advice and support.

RAG Rating	
5 Green	Fabulous!
4 Green Amber	↕
3 Amber	Functional!
2 Amber Red	↕
1 Red	Action!



4 The main entrance and visitors room is welcoming and inviting and appropriate for privacy and confidentiality.



10 There are ways that carers can feedback about their experience and the information is used to improve the service

Join us for our workshop on the



and have your say on the standards!