

INVOLVEMENT SUMMARY 2022/2023

WEST YORKSHIRE ADULT SECURE PROVIDER COLLABORATIVE



Introduction

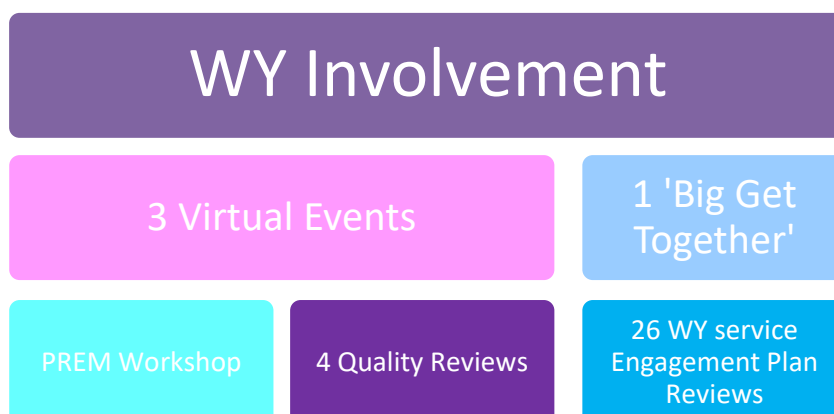
The Yorkshire and Humber Involvement Network (YHIN) have supported the West Yorkshire Adult Secure Provider Collaborative (WY PC) from their inception to ensure service user, staff and carer voice and experience is heard, embedded and actioned within WY PC decision making, future planning and workstreams.

The YHIN has been established for over 15 years in the Yorkshire and Humber Region and includes all secure services within this area (Medium/ Low/ NHS/ Independent) and has worked with commissioners of services during this time to drive quality of care delivery. The YHIN has always 'worked together' or co-produced to bring service users, staff and commissioners together to creatively problem solve and share good practice.

From the beginnings of the WY PC, we have used this model to create a WY PC Network, bringing together the local services to support communication and delivery of the WY PC aims and objectives. Our Involvement Leads have also supported the growth of involvement strategy, systems and processes into the PC and held a focus around Quality by attending key meetings.

Within this report we hope to briefly summarise the involvement progress during 2022/2023 and highlight priorities for action in 2023/2024.

Infographic Summary 2023/2024



West Yorkshire Events & Newsletters

We support facilitation of West Yorkshire PC Events, during 2022/2023 3 Virtual Events were supported, each with a different focus, but with the goal to bring West Yorkshire services together to build and develop relationships and work and collaborate together.

The September Event offered a 3.2.1. exercise whereby all services could share and celebrate three areas of good involvement practice, discuss two challenges to involvement and ask a question of the group or directly to the Provider Collaborative members in attendance.

We also celebrated two West Yorkshire services making it to the National Service User Awards as finalists.



[West-Yorkshire-Engagement-Newsletter-7-September-2022.pdf](#)
(yorkshireandhumberinvolvementnetwork.nhs.uk)

The December Event focussed on pathways and transition into the community, this meeting allowed for discussion and recommendations that would support the Community Workstream.

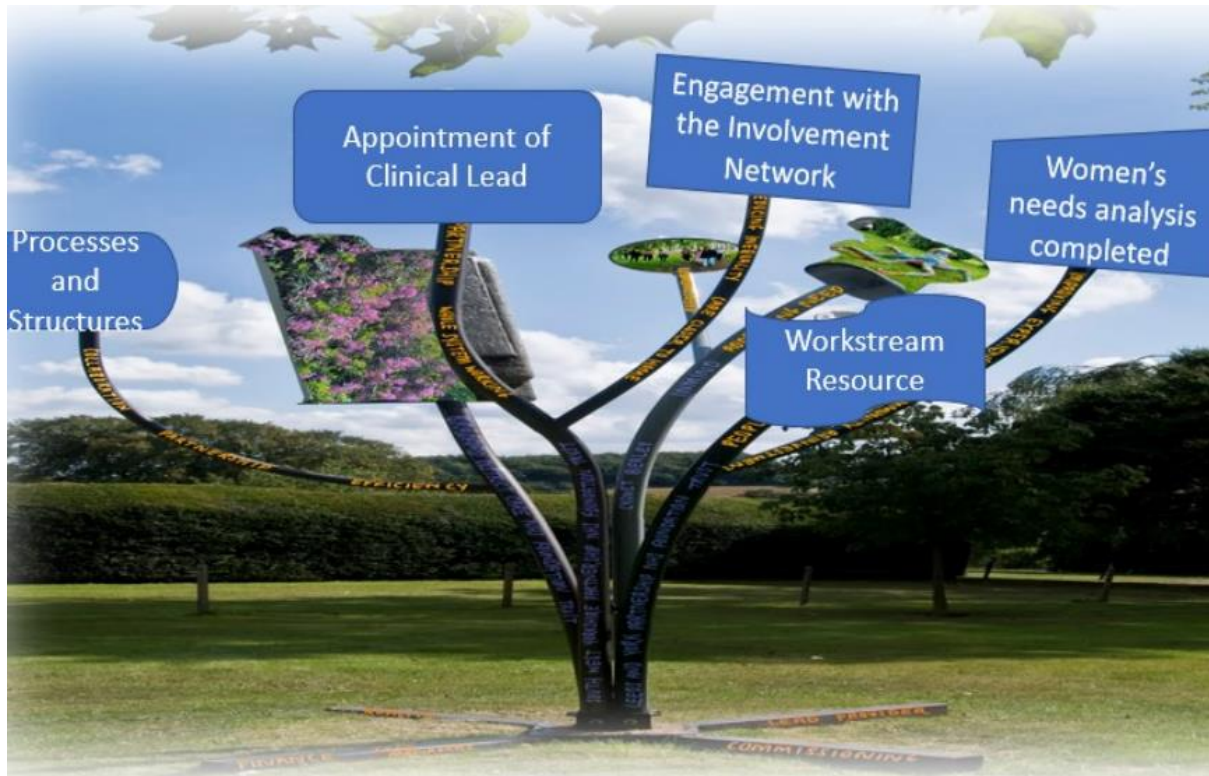
[West-Yorkshire-Engagement-Newsletter-8.pdf](#) (yorkshireandhumberinvolvementnetwork.nhs.uk)

The March Event was a showcase of SeQuIn Tool Action, all services presented their self-identified quality improvement actions from using the SeQuIn Tool and progress around involvement, meaningful activity and recruitment.

[Newsletter yet to be published](#)

YHIN – ‘Big Get Together’

Each year the YHIN host a celebration of involvement that is planned by service users and staff, each year has a different theme. The Event had to be postponed due to Covid and in 2022 we were able to offer the first in-person outdoor gathering in line with risk assessment and opening up of IPC guidelines. We held the ‘Big Get Together’ at the Yorkshire Sculpture Park, an inspirational walk and picnic. We then set a task for services to create a sculpture as part of a virtual follow up competition. The WY PC came along to the ‘Big Get Together’ in support and to meet people in person and joined in the competition for fun too 😊



West Yorkshire SeQuIn Tool Summaries

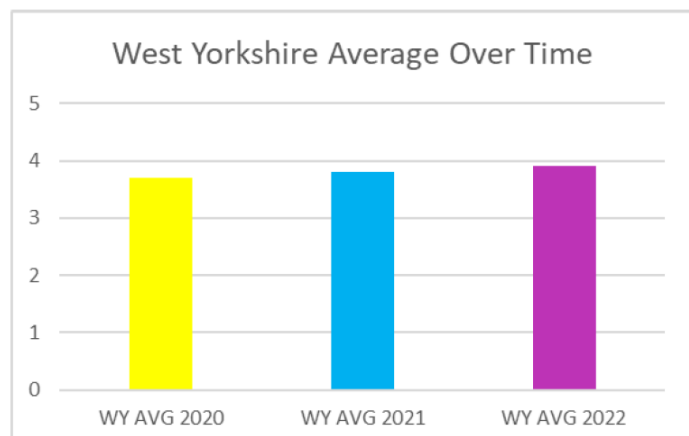
Each quarter a bespoke West Yorkshire SeQuIn Tool Summary is created for the WY PC to show how all the services within the region benchmark, to help identify gaps on a regional level and drive quality.

The 2022/2023 Schedule was as follows:

Quarter 1: Involvement Standards



WY SeQuIn Tool
Summary- INVOLVEM



Quarter 2: Meaningful Activity Standards

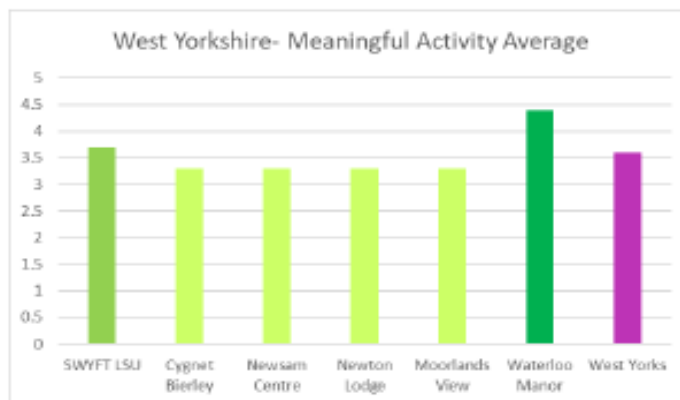


WY SeQuIn Tool
Summary- MEANINGF

Quarter3: Recruitment Standards



WY SeQuIn Tool
Summary- RECRUITM



The data and wider conversations are reassuring around involvement and meaningful activity in the WY PC. Involvement standards have increased on average in West Yorkshire over the last 3 years and meaningful activity was scored green by all West Yorkshire services, (scores and action plans are co-created by service users and staff.) Recruitment standards were reviewed with the help of West Yorkshire services in 2022 to be more easy-read and up to date. West Yorkshire scored low, but benchmarked close with Humber & North Yorkshire PC and South Yorkshire PC reflecting the National picture around recruitment and the wider impact of covid recovery.

Recruitment

The YHIN were successful in 2 bid proposals to the non-recurrent fund from WY PC for two 12-month fixed term band 5 positions; one to focus on Carer Involvement, a gap identified through the 2021 Friend, Family and Carers SeQuIn Tool conversations, and another to ensure the WY PC involvement priorities are met.

A West Yorkshire service supported the YHIN in our own recruitment process in March holding us accountable to the Recruitment SeQuIn Standards. Service users and staff were involved in a full day recruitment workshop at Sandal RUFC to help us expand our team and ensure values-based decisions were made.

WY PC 2022/2023 Involvement Support

Here is a list of some of the main activity the Involvement Team supported the WY PC with:

- ✂ NHSE Access Assessment Specification Working Group
- ✂ NEbEN Representation- Coproduction Network with the National NHSE Team
- ✂ Facilitation of the first WY Systems Thinking Event
- ✂ Community Workstream Groupwork
- ✂ PREM T&F membership and Workshop facilitation
- ✂ Quality Review Process Mapping Attendance
- ✂ Meeting membership (WY Ops, Quality)
- ✂ Quality Reviews

Other YHIN Activity

The YHIN also has an overarching strategy and works with a number of stakeholders to bring people together, some of our other activity includes:

- ✂ YHIN Network Meetings
- ✂ Involvement Peer Supervision, Individual Supervision and Coaching
- ✂ Christmas Quiz
- ✂ 'Our Voice Counts' Project with Newton Lodge
- ✂ SeQuIn Tool Standards Review Committee
- ✂ 'Big Event' Planning Group
- ✂ Roadshows
- ✂ NHSE Priorities
- ✂ Humber & North Yorkshire Priorities

Service Interaction

The YHIN work with 15 secure services across the region, 7 of which are in West Yorkshire. Each has an individualised Engagement Plan and Journal to record involvement.

Quarter 1 interaction with the Yorkshire & Humber Network

| | Moorlands | Bierley | Newsam | Waterloo | Newton | Bretton | Newhaven |
|---------------------------|----------------|-----------|--------|----------|--------|---------|----------|
| Network Attendance | | | | | | | |
| West York Event | No Event in Q1 | | | | | | |
| Big Get Together | | | | | | | |
| The Big Task | | | | | | | |
| Engagement Plan | | | | | | | |
| Peer Supervision | | | | | | | |
| SeQuIn Tool (Involvement) | 4.25 | No Return | 3.0 | 4.5 | 3.9 | 3.75 | 3.75 |

Quarter 2 interaction with the Yorkshire & Humber Network

| | Moorlands | Bierley | Newsam | Waterloo | Newton | Bretton | Newhaven |
|-----------------------------------|-----------|---------|--------|----------|--------|---------|----------|
| Network Attendance | | | | | | | |
| West York Event | | | | | | | |
| Engagement Plan | | | | | | | |
| Peer Supervision | | | | | | | |
| SeQuIn Tool (Meaningful Activity) | 3.3 | 3.3 | 3.3 | 4.4 | 3.3 | 3.7 | 3.7 |

Quarter 3 interaction with the Yorkshire & Humber Network

| | Moorlands | Bierley | Newsam | Waterloo | Newton | Bretton | Newhaven |
|---------------------------|-----------|---------|--------|----------|--------|---------|----------|
| Network Attendance | Green | Red | Green | Green | Green | Green | Red |
| West York Event | Green | Green | Green | Green | Green | Green | Red |
| Christmas Quiz | Green | Red | Green | Green | Green | Red | Green |
| Engagement Plan | Green | Green | Green | Green | Green | Green | Red |
| Peer Supervision | Red | Red | Red | Green | Green | Red | Red |
| SeQuIn Tool (Recruitment) | 3.3 | 2 | 1.8 | 4.6 | 1.3 | 2.7 | 2.7 |

Quarter 4 interaction with the Yorkshire & Humber Network

| | Moorlands | Bierley | Newsam | Waterloo | Newton | Bretton | Newhaven |
|----------------------------|-----------|---------|--------|----------|--------|---------|----------|
| Network Attendance | Green | Red | Green | Green | Green | Green | Green |
| West York Event | Green | Green | Green | Green | Green | Green | Green |
| PREM Workshop | Green | Green | Green | Green | Green | Green | Red |
| Engagement Plan | Green | Green | Green | Green | Green | Green | Green |
| Peer Supervision | Red | Red | Red | Red | Green | Red | Red |
| SeQuIn Tool (Presentation) | Green | Green | Green | Green | Green | Green | Green |

2023/2024 Priorities

| 2023/24 Involvement Priorities: | |
|---|---|
| Attendance at WY AS PC Meetings | WY AS PC Clinical and Ops Group- Monthly Feedback WY AS PC Patient Safety & Quality Group- Monthly Update WY AS PC Quality Surveillance meeting- Monthly |
| Facilitate WY AS PC Events & Create Newsletter Minutes | 3 WY Events facilitated per Year, currently virtual with ambition to be F2F by year end. September/December/March (PC involvement in 'Big Event' in June) |
| SeQuIn Tool Schedule approved by PC & Summary Reports | Involvement Standards RRP Standards Technology Standards |
| Task & Finish Group Membership | PREM T&F and workshop facilitation/ Newsletter/ outcome support/ OOA experience capture Community & Community Metrics As & when required into other T&F groups |
| Advancing Equalities Follow up Project- Technology | Service user driven project looking into technology currently available in services. 12 months to discuss barriers with SU's and staff to problem solve and make recommendations to the PC for improvements. |
| Recruitment, Induction and increased in-reach support to services | Band 5 12-Month Fixed Term 'Involvement and Engagement Coordinator Role' funded by PC as a pilot from non-recurrent funding to increase ground floor involvement with WY Services to strengthen communication and activity. |
| Friends, Family and Carer Involvement | Band 5 12-Month Fixed Term 'Carer Experience and Engagement Coordinator' funded by PC as a pilot from non-recurrent money to increase FFC Voice in PC |
| Quality Review Support | As per Schedule Process |

We hope the brief summary gives insight to the YHIN and WY PC relationship.

We would like to thank the WY PC and all WY services for working with the YHIN in 2022/2023- we look forward to continuing to collaborate into the new financial year and deliver on the agreed 2023/2024 priorities and new opportunities.

More information about all the work we do can be found on our website:

[Welcome \(yorkshireandhumberinvolvementnetwork.nhs.uk\)](https://www.yorkshireandhumberinvolvementnetwork.nhs.uk)