

Secure Quality Involvement Tool (SeQuIn Tool)

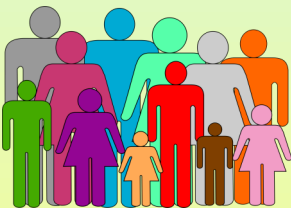


Friends, Family and Carers

How would you rate your service?

3	Carers know how to contact their relative and the hospital, and a named point of contact is provided for this	Named nurse or named social worker identified
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RAG Rating	
5 Green	Fabulous!
4 Green Amber	↕
3 Amber	Functional!
2 Amber Red	↕
1 Red	Action!



4	The main entrance and visitors room is welcoming and inviting and appropriate for privacy and confidentiality	Refreshments available Toys available for child visitors There are comfortable chairs Observations are not overly intrusive Homely environment Visitors are made to feel welcome
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8	There are carers events and signposting available for carer support including how to access a statutory carers' assessment	Invitations Signposting information Carers events schedule Meetings with social work Carers pack include information Carers can discuss support and services needed Arrangements for carers assessment
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Join us for our workshop on the



and have your say on the standards!