

Secure Quality Involvement Tool (SeQuIn Tool)



Involvement Standards

How would you rate your service?

There is an admission process that helps service users feel welcome and involved	I felt welcomed to my new hospital		Ward booklet/ service information/ virtual tour before admission. On admission: staff introduce themselves; buddy system offered/ Ward welcome pack/ Allocated Staff
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RAG Rating	
5 Green	Fabulous!
4 Green Amber	↕
3 Amber	Functional!
2 Amber Red	↕
1 Red	Action!



Friends, family & carers have different ways to feedback about the service	My family can say what they think about the hospital		Complaints/ Compliments/ Involvement meetings/ Surveys/ With a person of choice/ Suggestion box
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Involvement meetings are attended by staff who can make a decision and implement change	Staff help us to make changes		Action plans/ You said We did/Posters/ Visible change/ Quality Improvement Plans
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Join us for our workshop on the
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and have your say on the standards!